

Viewing Service Credit Totals

This job aid provides step-by-step instructions for viewing service credit totals in SEW.

Questions? Contact EmployerHelp@CalSTRS.com or send a secure message in the Secure Employer Website. Please include supporting documentation for review.

Revised: 09/17/2025

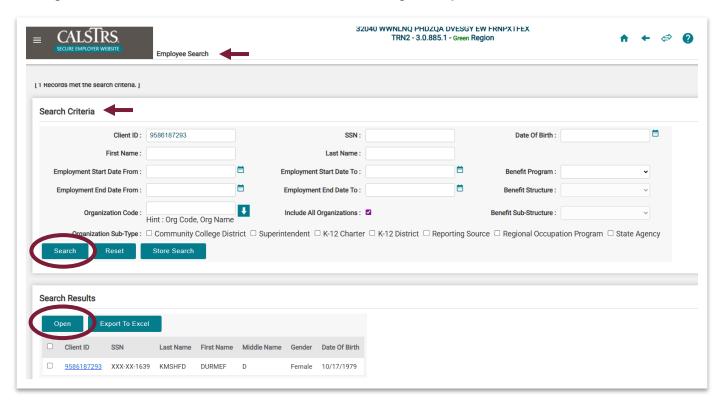
Step 1:

From the Global Navigation Menu, select Employee, then select Employee again.



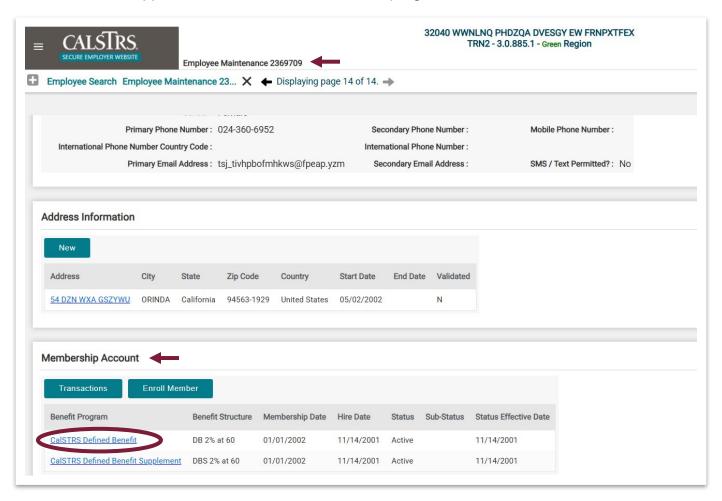
Step 2:

The **Employee Search** screen displays. Enter information in the **Search Criteria** panel to search for a specific member, then click the **Search** button. Select the applicable member by clicking the checkbox next to their **Client ID** and clicking the **Open** button.



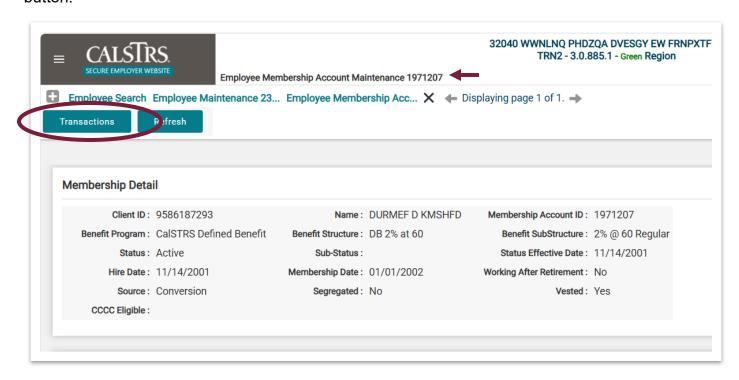
Step 3:

The **Employee Maintenance** screen displays. In the **Membership Account** panel, click the **Benefit Program** hyperlink for Defined Benefit. Service credit does not apply to the CalSTRS Defined Benefit Supplement or Cash Balance Benefit programs.



Step 4:

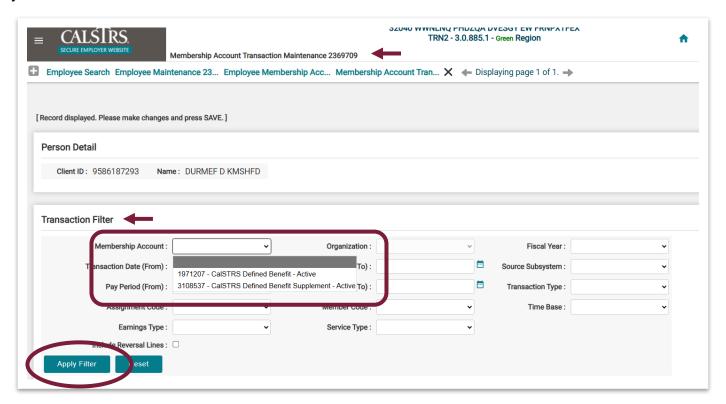
The **Employee Membership Account Maintenance** screen displays. Click the **Transactions** button.





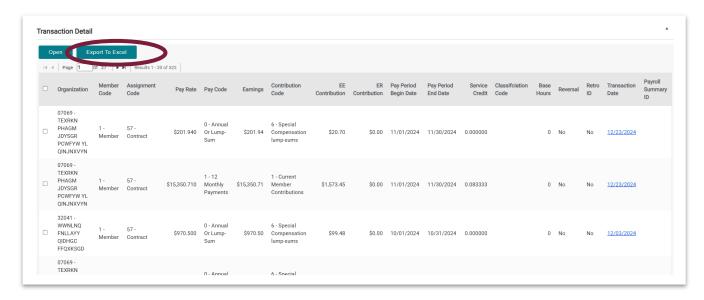
Step 5:

The **Membership Account Transaction Maintenance** screen displays. In the **Transaction Filter** panel select the **CalSTRS Defined Benefit Membership Account** from the drop-down menu and click the **Apply Filter** button. If applicable, use the available filter criteria to narrow your search.



Step 6:

The payroll detail records display under the **Transaction Detail** panel. Click the **Export to Excel** button.



Step 7:

The **Export to Excel** filter options display. Select the service credit checkbox and any other needed filters and click the **Download As Excel** button.

